

Fate never favored me but I never gave up you don't have to either. There will be circumstances when you become helpless but don't let it slow you down instead let it be the fuel that will make go faster and further.

Your life would depend on how you view things. If you perceive you are being constantly discriminated against and are denied opportunities that's all you will notice on everywhere you look but if you believe everyone wants you to win then you will notice so many opportunities. While you don't need to have sympathy for anyone, you must have lot of empathy. Everyone associated with Healing Touch must feel the pain and suffering of fellow human beings. World's richest man and poor man has the same amount of time, it depends on how you use it. You can choose to go to a library or a bar, it is totally up to you! You have the choice- be best you can be or the worst, there is no better place for it on Earth than here. We are so lucky to be here compared to any part of the world and not to make of use of all the privileges given to us is insane.

Like Tony Robbins say, your internal state make up your external behaviors-when you are in love-crying baby is the most cutest thing but when you are angry or frustrated, it is the most annoying thing. If you strongly believe that you are just a slave to the customer then you will view them as very pushy and demanding but if you believe you are in authority and only you have the rights to meet such demands then you will be happy to do it. This leads to great customer service but on a personnel level great satisfaction. If you happen to believe you are just a slave then that will only lead to anger and frustrations which will ultimately hurt some of the people you love the most on the personnel level. On the other hand for the person doing things voluntarily feels very happy and accomplished that he/she were able to do so many things for others-you will have very good personnel relationships. Change must come within yourself-if you are looking for ways to improve customer service etc. Nothing external can do it. If you want to change your life, all you have to do is change your thinking. If what you have been doing all along is not working then why wouldn't you want to try something new?

An OBGYN doctor who believes he/she is bringing new life to earth will be more successful both financially and personally than a regular OBGYN. For some of you this is the profession you have chosen and others it's not, whatever it is- you must have a very deep reasoning for choosing your profession. What I find is when your reasoning is deep money will follow you. Ours happen to be-making as many people pain free as possible. We are giving away the FREE self treatment books, not just to our patients but to anyone and everyone, if you have any ideas please email me.

Religion is like a Torch, it will help you go to darker places with confidence. Let it be religion, meditation or something else that gives the inner peace then you should pursue it. Without having that true inner peace it is impossible to offer great customer service. When you do have the inner peace then only you can feel sorry for the poor soul that was mean to you. You do not have to stoop so low to that person. No one can make you angry unless you agree, they can attempt but ultimately you decide if they are going to be successful at it or not.

If we want to win in the marketplace then we have no choice other than to become a group of great people for our patients (who is under our care). The care we provide must be in the best interest of our patients, don't do anything that is best for Healing Touch. Always put customer needs above yours or Healing Touch, don't ever forget they are the reason we are here.